



The Fort Hood U.S. Army Garrison has dedicated much time and effort into enhancing our emergency Mass Notification Warning System (MNWS) for the installation. One of these efforts to “get the word out” quickly and accurately is called “Desktop Alert.”

Desktop Alert is a network-centric alerting system, using a single web-based management console that is able to communicate with all NIPR Active Directory (AD) IP-connected devices such as workstations and laptops instantly.

An alert is sent to a user in the form of an interactive browser pop-up. No matter where the user is logged in on the Fort Hood network, he or she will receive the alert.

By clicking on the pop-up the user is acknowledging receipt of the alert. If the pop-up is not acknowledged, the alert can be configured to elevate to email or voice. Desktop Alert also communicates with mobile devices, telephones, cell phones via the TAS/R911. Future efforts will also include RF radios, outdoor warning speakers, giant voice and digital signage.

Starting March 3, 2011, the Network Enterprise Center (NEC) will begin pushing the Desktop Alert client to the Garrison NIPR AD computer systems. After the successful push to the Garrison, the NEC will begin the push to the rest of the installation NIPR AD computers.

The Fort Hood Installation Operations Center (IOC) will be the administrators/managers of this capability. Alerts must be vetted and authorized through them, and will only be sent by the IOC.